

# Lakeview Pediatrics

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*Board Certified Pediatricians*

Dear Parent,

Congratulations on your new baby!

While your baby's health is both yours and our main concern, we know you want to make sure that all of the requirements of your insurance company are met for your baby's coverage.

Our billing company is HuTech Resources, LLC. They are staffed with professionals who will assist you by filing your claims to your insurance company on your behalf. However, they cannot do this without your help. Not only will you need to call your insurance company to let them know your baby has arrived, but you will most likely need to complete an enrollment form through your human resources department.

The insurance company has the right to refuse all claims for dependents that are not properly enrolled. Consequently, this leaves the insured parent responsible for all charges incurred while in the hospital as well as at the pediatrician's office.

Your insurance company allows you thirty (30) days from the date of the baby's birth to send in all the paperwork and enter the dependent into the system. *If after thirty (30) days from the date of service, the insurance company does not pay the claim, then the insured becomes responsible for the entire bill.* It's always best to follow up with your insurance company before thirty (30) days after the birth to assure that the paperwork has been processed.

HuTech Resources, our billing company, is available to you for any inquiries you may have regarding your account, Monday-Friday from 8:30 a.m. to 4:30 p.m., at 630-285-1530.

Thank you for your attention to this matter. We look forward to being a part of your child's care.

Best regards,

*Ann Keating, BS, RN, BSN*

Ann Keating, BS, RN, BSN  
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