

Lakeview Pediatrics

We know you have questions as we transition away from the Stay-at-Home order, and we want to assure you that **OUR OFFICE IS OPEN AND SAFE TO VISIT!**

How are well visits being handled?

- At Lakeview Pediatrics, we are continuing to see well and sick visits, *at different times of the day.*
- To protect the long-term health of kids, [the AAP urges families not to skip routine check-ups or vaccinations](#) during COVID-19, especially for children under age 2.

How do I prepare for an in-office visit?

- *When coming to our office, only one adult should accompany your child to the visit.* We are making every effort to reduce exposures and are limiting the number of people coming to the office.
- We follow the CDC recommendations and ask that *all patients over 2 years old and accompanying adults wear a mask into our office and during your entire visit (as well as outside of your homes/in public spaces).* We require this of our staff as well. If you need a mask for your family, check these resources: <https://www.lincolnparkchamber.com/covid-ppe/>

How does Lakeview Pediatrics prepare for my in-office visit?

- We continue to disinfect rooms between every patient. Additionally, we do a deep cleaning of the office every morning and evening and we sanitize all high touch points throughout the office on a regular schedule.
- We are seeing healthy kids during hours where there are no sick patients in the office! We have been calling patients as needed to reschedule visits in a way that minimizes interaction between well and sick patients.
- We check in with each family who is coming in for a well visit to make sure the parent and child are both healthy.
- We have hand sanitizer and soap and water available for all patients and staff.
- We require all of our staff to wear a mask at all times and we screen our staff for fever and symptoms of coronavirus multiple times a day and require that they stay home from work if they are sick.

What do I do when my child is sick?

- Please call so our nurses and doctors can help you decide if your child needs to be seen.
- We have times dedicated for telemedicine and sick visits.
- *Anyone with symptoms should remain at home unless you need medical care*, in an effort to reduce community spread.
- To keep everyone as safe as possible, we are providing [telemedicine](#), as appropriate, to our patients.
- Please make sure that all patients over 2 years old *and accompanying adults wear a mask while in our office (and outside of their homes/in public spaces)*, as recommended by the CDC, in an effort to prevent the spread of infection.

What if I have an emergency?

- Our doctors are on call 24/7 for urgent medical issues that require the immediate attention of a physician.
- If you have a life-threatening emergency, please call 911.

Lakeview Pediatrics is here for you and will continue to adapt to your needs as they arise!

Stay safe!

[Click here to see additional guidelines for keeping your family safe](#)

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